

# Have your say about your local health services



## **East Cheshire NHS Trust and Stockport NHS Foundation Trust are working together to understand how some health and care services could be improved and sustained in the future.**

The trusts have a long and successful track record of working together in collaboration. Many patients move between services at both organisations to receive their treatment and support as well as from other NHS trusts in Cheshire, in the Manchester area, and some areas of Derbyshire and Staffordshire.

We believe there are opportunities to strengthen our work together, and to develop new models of care and ways of working to deliver health services that:

**Deliver better outcomes for patients**

**Attract staff to work with us and stay with us**

**Give staff greater flexibility to develop their skills and experience**

**Make the best use of available resources**

**Ensure high-quality and sustainable services for the communities we serve**

COVID-19 has had a major impact on healthcare provision which has meant that the two trusts have already worked together to recover some services for patients. Advantages of this closer working relationship include working together to prioritise those in most need, maximise use of resources and skills, share equipment and make best use of our estates.

Due to the skills and dedication of our staff, good clinical services have been maintained. It is vital that this continues and where possible is improved for the future.

### **Services provided at East Cheshire NHS Trust include those delivered at:**

- Macclesfield District General Hospital
- Congleton War Memorial Hospital
- Knutsford and District Community Hospital
- services based in the community.

### **Services provided at Stockport NHS Foundation Trust include those delivered at:**

- Stepping Hill Hospital
- Devonshire Centre for Neuro-rehabilitation
- The Bluebell Transfer to Assess Unit
- services based in the community.



# Tell us what you think

East Cheshire NHS Trust and Stockport NHS Foundation Trust are working alongside the NHS Clinical Commissioning Groups in Cheshire and Stockport to understand how some health and care services could be improved and sustained in the future. Together, we have launched a period of stakeholder engagement with our patients, staff and other interested people in the areas we serve to ensure they are at the heart of the work we do.

A six-week listening exercise will run from Monday 22 February 2022 to midnight on Saturday 2nd April 2022 to gather opinions from health and care staff, patients, carers and local people. We want to know what currently works well, what could be improved, and whether there are any barriers that stop people from accessing health services.

## The services we want to hear about

We will be listening to opinions and experiences from health and care staff, patients, carers, and local people on what what currently works well, what could be improved, and whether there are any barriers that stop people from accessing health services.



**Cardiology** - The branch of medicine that deals with heart conditions and some circulatory issues



**Critical care and anaesthetics** - This often includes intensive care, and involves specialist monitoring and treatment after complex surgery or a serious illness or injury



**Diabetes and endocrinology** - Diabetes affects the body's ability to break down carbohydrates and control the levels of glucose in the blood. Endocrinology is the treatment for hormone-related conditions



**Gastroenterology and endoscopy** - Gastroenterology is the branch of medicine that looks at stomach and digestive conditions. Endoscopy is a procedure which uses a camera to look inside your body



**General surgery** - A wide range of operations on different parts of the body



**Imaging (X-ray and radiology)** - Different ways of scanning your body to see what is happening inside



**Trauma and orthopaedics** – A wide range of conditions affecting bones, joints, ligaments, tendons, muscles and nerves



**Urgent and emergency care (A&E)** - The branch of medicine that cares for people with serious life or limb conditions. Patients can either go to the hospital themselves or be taken by ambulance



**Women's and children's services** - A range of services which treat conditions affecting women and children.

## We also want to hear what people think about:

- Planned care – Services a patient knows about in advance, rather than in an emergency. This can include follow-up outpatient appointments, a planned hospital admission or surgery as part of ongoing treatment
- Community services – These play a key role in keeping people well, treating and managing acute illnesses and long-term conditions, and supporting people to live independently in their own homes or a nursing / care home. There are a wide range of services, from district nursing and palliative (end of life) care for people with complex health and care needs, to health promotion services like school nursing and health visiting.

Listening to your views is vital to assist our clinicians in their conversations on how to further improve services. If this leads to any recommendations around potential changes to how services are to be delivered in the future, there will be further engagement and discussions with patients, staff and other interested people in the areas we serve.

## Get involved

There are several ways to give us your views:



Complete an online survey: please **scan the QR code** to access the survey



Request a paper or translated copy of the survey **01625 663918**



Send us an email **[ecn-tr.localvoices@nhs.net](mailto:ecn-tr.localvoices@nhs.net)**



Write to us at **Patient Experience Department, 2nd Floor New Alderley House, East Cheshire NHS Trust, Macclesfield District General Hospital, Victoria Road, Macclesfield, SK10 3BL**

We would be grateful if you could also encourage your colleagues, friends and family to complete this survey.

**Thank you for your time.  
Your feedback is essential and highly valued.**

